

# Target Helpdesk Training

HelpDesk and KnowledgeBase Solutions Designed for Professionals

**Web Management Reporting**

# Web Management Reporting

For managers, accessing the Web Portal is still a viable way to get up-to-date stats and reports on the helpdesk.

Full access to the Management Dashboard and Management Matrix is available using live statistics from the helpdesk.

Further more you can run all the same reports found in the desktop.