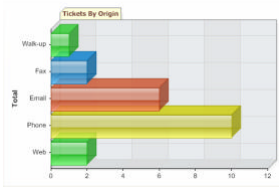


HelpBasePro – Update



HelpBasePro v2.5.3 Released - Release update

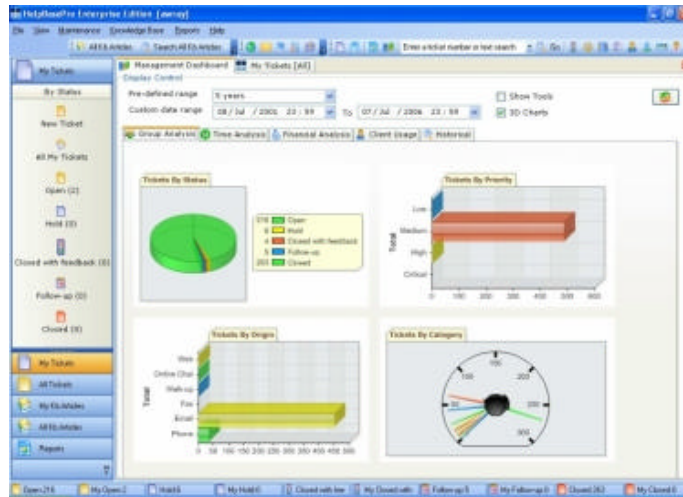
New Features

- Management Dashboard
- Active Directory Integration
- Enhanced Help Files
- Multiple Screen Resolution Support
- And more...

Management Dashboard

"Touch of a button" graphical reporting lets you see activity and performance at a glance!


www.helpbasepro.com
by
Challenge Technology Ltd

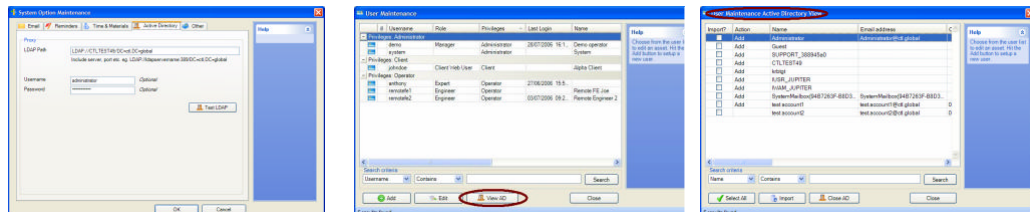


Easy to use * Informative * Real-time * Available now!

Active Directory Integration

Import and update Users, Organisations and Client contact details direct!

More...



Seamless integration * Saves time






sales@helpbasepro.com

www.helpbasepro.com

+44(0)845 9000 521



Enhanced Help Guides give you instant access how to use any function found in HelpBasePro.

-  User Guides
-  Client Install Guides
-  Server Install Guides
-  Web install Guides
-  Upgrade Guides

Help guides are now also available online. Please see the following url.
http://www.helpbasepro.com/help_guides.aspx



Start-Up Preferences

- Choose how your HelpBasePro desktop looks when you start-up. Select which tabs are displayed upon start-up. Include the Management Dashboard, or "All My Tickets" etc.



Utility Toolbar

- In addition to the existing powerful start-up facility, HelpBasePro is able to have all your frequently used programs in the utility bar.



Multiple Screen Resolution support

HelpBasePro now utilises all that extra screen space provided on resolutions above 1024 x 768.



Attachments on the web interface

- When in the web portal, you can now include attachments and save these to HelpBasePro as well. E.g. Screenshots

Did You Know?

That when searching a ticket it now includes data from the custom fields and Assets. Now you can pull up all tickets that were logged to a specific asset/serial number!

Coming Soon:

Customized data export: Manipulate the data anyway you desire.

Enhanced Web Portal: More functionality for when away from your desk!

SHORT ON TIME?

Call us on +44(0)845 9000 521 to order your free online demo today or submit your demo request at the following URL:

http://www.helpbasepro.com/demo_request.aspx

Licensed and evaluation users can download the upgrade:

http://www.helpbasepro.com/download_now.aspx?package=upgrade

New users can download the full package:

<http://www.helpbasepro.com/download.aspx>